



Credible Messenger-Coordinator

Milwaukee Christian Center – Violence Free Zone

Interested candidates should email a resume to mcchr@mccwi.org. Position is open until filled.

This position will be instrumental in facilitating positive change among high risk individuals, with a focus on the age group of 14-35. Reporting to the Director of the Violence Free Zone (VFZ) at the Milwaukee Christian Center (MCC), additional partnerships include the Milwaukee County Health Department, Office of Community Wellness and Safety (MHD/OCWS), community residents, businesses, and the remainder of the Credible Messenger network.

The scope of work with the Credible Messenger network, the Violence Free Zone, the Milwaukee County Juvenile Court system and the community at large, is to prevent gun and gang violence. To establish and maintain a "Credible" reputation in the community focusing on "High-Risk" individuals and building a rapport of trust with. While maintaining and working closely with a caseload of participants to assist them with improving their quality of life and empowering them through valuable resource connection.

Credible Messengers

Credible Messengers are consistent and caring adults who have similar life experiences to the persons within the program's targeted age group. Their life experiences coupled with specialized training, qualifies them to provide mentorship in a variety of circles to positively impact the community as a whole.

Reports to: Director of VFZ
Schedule: 40 hours/week--mixture of days, evenings and weekends
Pay Rate: \$28.00/hour

Essential Duties and Responsibilities Include:

1. Identifying and detecting potential instances of gun violence, perpetrators of gun violence and/or groups at highest risk of involvement in a shooting or killing.
2. Supervise a team of Credible Messengers.
3. Formulating action plans to resolve neighborhood conflict.
4. Building and maintaining working relationships with community influencers and meeting with those people daily to gather information on unresolved conflicts.
5. Collaborate with Violence Free Zones AND Milwaukee Advance Peace to maintain internal Community Violence Intervention (CVI) best practices.
6. Manage a caseload of students and adults identified as "High Risk" targets by law enforcement, judicial system or community.
7. Assisting individuals to deal with "in the moment" stressful events or situations without resorting to gun violence.
8. Mediating conflicts between individuals and/or groups.
9. Preventing larger scale events or retaliatory events before they occur.
10. Informing and training individuals and/or groups on specific strategies to bring about behavior change.
11. Using data to inform ALL efforts.
12. Documentation of all conflict mediations and daily logs...all to subsequently be input into database.
13. Attending weekly team meetings and daily briefings or debriefings.
14. Assist target population to cultivate positive alternatives to anti-social lifestyles, gang activity, or any activity that is counter-productive to achieving positive social outcomes.
15. Comply with confidentiality, licensing, and legal requirements,

16. Comply with all program monitoring/reporting criteria.
17. All other duties as assigned.

Qualifications Desired Include:

1. Candidate MAY NOT have pending criminal cases or prior convictions for sexual assault, child abuse or domestic violence.
2. Ideal candidates will have excellent communication skills, experience and/or training in crisis intervention and a superior knowledge of Milwaukee neighborhoods and communities.
3. Candidates must have a valid driver's license and maintain auto insurance throughout employment. A "good" driving record is preferred.
4. Candidates must also have a minimum of high school diploma, HSED or GED.
5. Firm understanding of CVI efforts nationally and locally is REQUIRED.
6. Applicant must possess the ability to write reports and business correspondence. Applicant must also be able to effectively present information and respond to questions from a variety of groups and stakeholders.
7. Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form. Applicant must also understand basic components of recognized conflict resolution strategies so as to effectively deal with conflicts/problems that involve several concrete variables.

Work Environment

The Milwaukee Christian Center is a multi-service organization that works to build strong neighborhoods full of opportunity. We approach that work through four core areas: housing, youth development, older adults, and food security – serving over 7,500 people each year. What began with American Baptist roots providing outreach to immigrants on Milwaukee's south side in 1921, MCC now serves youth, families, and older adults of all races, ethnicities, religions, and ages throughout the city of Milwaukee.

The Credible Messenger program operates within neighborhoods throughout Milwaukee and also within Milwaukee Public Schools when working in conjunction with the Violence Free Zone program. While performing the duties of this job, the employee will be standing or walking for most of the day. Candidates must also be prepared to intervene, de-escalate and mediate verbal, and sometimes, physical altercations (using their best judgment) while engaging the target population.

Equal Opportunity Employer

The Milwaukee Christian Center does not discriminate against any employee, applicant for employment, or client because of race, color, religion, national origin, sex, gender identity, sexual orientation, age, disability, veteran status, or other applicable legally protected characteristics. The Milwaukee Christian Center is an equal opportunity employer.